



December 07, 2020

Dear Stakeholder,

The Pennsylvania Unified Certification Program (PA UCP) website has a new look. It is now being hosted by B2GNOW, the nation's leading diversity management software firm. The new PAUCP website has enhanced online functionalities while continuing to allow DBE certification applicants and certified vendors the same functionality as the previous website. Certification- and compliance-specific questions will still be answered by your certifying agency contacts. It is our goal that these customer service improvements simplify the certification and annual renewal processes; reduce the need for firms to send paperwork through the mail; and, facilitate website access for all vendor users.

**Site access has been simplified –**

- **RESET PASSWORDS:** Your email address will be your username and you set your own password. If you forget your password anytime, you may now just click “forgot password” and an email message will be sent to you so that you may re-set your password, eliminating the need to speak with a site administrator.
- **ELECTRONIC NOTIFICATIONS:** Notifications from the PA UCP will still be sent electronically, so it remains important that firms review their email contact information on the site to ensure it is current. Your firm's mailing address, phone number, and website should also be checked for accuracy so that agencies and contractors using the site have access to up-to date information about your business.
- **CONNECT WITH DBE FIRMS:** Contractors can easily search the PA UCP website when seeking firms to do business with, so it is critical that your information is accurate. The new site will continue to allow each individual user to change contact and other firm information instantly— The certified firm directory search will include the following firm record information:
  - Certification Type (DBE, ACDBE, or both)
  - Business Name or DBA
  - Business Description
  - NAICS Code(s)
  - Contact person
  - Location

Site URL/link:

PA UCP Main Site: <https://paucp.dbesystem.com/>

Visitors to the site will notice the PA UCP logo and graphic logo links to the five PA UCP Certifying Agencies prominently displayed on the site's main page. The logo features an outline of the Commonwealth of Pennsylvania along with symbols embodying the transportation agencies that represent the PA UCP. Each Certifying Agency's logo is a graphic link to each respective PA UCP certifying partner agency. **The site's customer service team is available 24 hours a day, 7 days a week to take your calls, emails and questions regarding any of the website's functions.** The PA UCP's mission remains steadfast and resolute: Moving Pennsylvania forward and creating economic opportunities for all.

Sincerely,

Kathleen R. Padilla, Chairperson Pennsylvania Unified Certification Program

**Certifying Participants:**

**Allegheny County**

Department of Equity and Inclusion

**Philadelphia International Airport**

Office of Business Diversity

**PENNDOT**

Bureau of Equal Opportunity

**Port Authority of Allegheny County**

Office of Disadvantaged Business Enterprise & Diverse Business

**SEPTA**

DBE Program Office