What Employers Can Do to Help Promote Safe Travel on SEPTA

As an employer and SEPTA partner in the region, you have an opportunity to help SEPTA provide a safe and healthy system for your employees to take to work. As we all navigate through the challenges COVID-19 presents, we are committed to the latest science-based guidance of public health experts; deploying the latest cleaning and sanitizing protocols; providing service information so our riders can make informed travel choices; and adopting a health first approach to protect our riders and employees.

Recent studies have shown that when the proper safety measures and precautions are taken, mass transit poses a low risk of infection. A report from the New York Times found that a combination of mask wearing and keeping ridership below pre-pandemic levels reduces the likelihood of transmission via public transportation.

Thank you for joining us in our commitment to protect our riders - your employees. Here’s how you can help:

- **Remind employees that masks are required on the SEPTA system**
  On July 1, Governor Tom Wolf announced a new order requiring the wearing of a facial covering while waiting for, riding on, driving or operating public transportation or paratransit. Please make sure your employees know it is required that they wear a mask or face coverings when they are on the SEPTA system.

- **Allow for greater flexibility in working arrangements so that employees on public transportation can social distance**
  Enable employees to stagger shifts or workdays to help spread ridership more evenly throughout the day.

- **Share SEPTA’s new schedules and how to obtain a SEPTA Key Card for contactless travel**
  With Travel Wallet, the SEPTA Key Card becomes a convenient replacement for paper tickets, protecting riders and employees by minimizing interaction. SEPTA Key provides a self-serve option for customers to manage their travel, enabling contactless and in-person options for loading and reloading of Key Cards for their safety and convenience.

- **Encourage employees to visit SEPTA.ORG/COVID-19 or call 215-580-7800 for SEPTA schedule or service changes during the COVID crisis.**

- **Update employees about changes to COVID-19 guidance**
  Let employees know that we’re all #InItTogether, and share what they can do to practice safe hygiene and stop the spread of germs
  - Wash hands frequently and thoroughly – before and after riding
  - Use hand sanitizer and limit touching surfaces
  - Avoid touching eyes, nose and mouth
  - Cover mouth when you cough or sneeze
  - Avoid close contact with people who are sick
  - Wear a mask or other facial covering to help stop the spread
  - **DO NOT** enter SEPTA’s stations or get on our vehicles if you have a cough, fever or do not feel well.

These actions are intended to keep us all safe. When it comes to COVID-19, we are all IN IT TOGETHER, but each of us has to do our part.