

# Using Your Bicycle on SEPTA



Policy & Guidelines

July 2010



SEPTA is proud to be a bicycle friendly transit system and encourages bicyclists to use its services to complete journeys to work or to explore our great region. In the interest of customer safety and convenience, we do place some limitations on when and where bicycles may be permitted. The following policy is intended to serve as a guide for using your bicycle on SEPTA.

## Bicycle Basics, Safety & Etiquette

Most of our vehicles can accommodate bicycles, which we define as two-wheeled, manually powered or electrically assisted vehicles. Folding bicycles are permitted on all vehicles at all times.

In planning your trip, please remember the following simple guidelines:

- ◇ Please avoid blocking doorways, interfering with the free movement of passengers, the operation of the vehicle, and the safety of the operation.
- ◇ Please do not place your bicycle on a seat or in a space needed for passenger seating.
- ◇ Persons with bicycles on trains must use the same space provided to accommodate persons who use wheelchairs or have other mobility limitations. Please be prepared to yield the space to a person with mobility limitations, even if that requires leaving the train.
- ◇ Please make sure you are able to physically lift, properly store, and unload your own equipment.
- ◇ Please walk alongside your bicycle in our facilities, and only use stairways and elevators to enter or exit. Please do not use escalators.
- ◇ If you have a folding bicycle, please make sure it is fully collapsed before bringing it onto a vehicle as luggage. Otherwise, guidelines for non-folding bicycles will apply.
- ◇ Vehicle operators and train crews are responsible for assessing conditions and implementing these guidelines based on their best judgment.
- ◇ In case of emergency evacuation, all bicycles must remain on the vehicle. For this reason, we encourage you to affix owner identification information to your bicycle to assist in its return.



Many SEPTA facilities have bicycle racks. Information for particular stations is on the web at: [www.septa.org/maps](http://www.septa.org/maps). Please secure bikes only in designated areas.

## On Buses and Trackless Trolleys

The front of every SEPTA bus and trackless trolley is equipped with a bicycle rack. Each rack can hold two bicycles. Bicycles are permitted on bus and trackless trolley racks at all times without restrictions. Please remove all items affixed to the bicycle before loading it onto the rack.

In the interest of passenger comfort and safety, non-folding bicycles may not be brought onto the vehicle under any circumstance, even if the rack is full.

### Step-by Step Guide for Using the On-Vehicle Bicycle Racks

#### Loading:

1. Before the vehicle arrives, remove all unsecured items from your bicycle, such as water bottles and air pump that might fall off.
2. When the vehicle arrives, advise the operator that you will be stowing your bicycle.
3. Load your bicycle from the curb side or front of the bus to avoid traffic in the adjacent lanes.
4. Squeeze the handle at the top of the rack to release the latch and allow the rack to open.
5. Place your bicycle onto the rack and fit the wheels into the labeled slots.
6. Raise the support arm over the front tire so that the hook rests at the highest point of the front wheel.
7. Enjoy your ride!

#### Unloading:

1. Upon exiting the vehicle, advise the operator that you will be unloading your bicycle.
2. Unload your bicycle from the curb side or front of the bus to avoid traffic in the adjacent lanes.

3. Raise the support arm from the front tire. The support arm will automatically fold down into a secure position.
4. Lift your bicycle out the rack.
5. If there are no other bicycles on the rack, squeeze the handle and close the rack.
6. To ensure your safety, immediately step to the curb. Please wait for the vehicle to pull away and check for traffic before crossing or riding onto the street.

### On Trolleys

Bicycles are prohibited from all trolley routes (10, 11, 13, 15, 34, 36, 101 and 102). Folding bicycles are permitted, but only in the fully collapsed position.

### On the Broad Street Line & Market Frankford Line

Bicycle are allowed:

- ◇ On weekdays before 6:00 am, between 9:00 am and 3:00 pm, and after 6:00 pm.
- ◇ All day on Saturday, Sunday, and major holidays\*.

In the event of an emergency evacuation, bicycles left on trains may be claimed at 69<sup>th</sup> Street Terminal on the Market-Frankford Line and Fern Rock Transportation Center on the Broad Street Line.

### On the Norristown High Speed Line

Two bicycles are permitted per car and must be stored on the rear platform.

Bicycle are allowed:

- ◇ On weekdays before 6:00 am, between 9:00 am and 3:00 pm, and after 6:00 pm.
- ◇ All day on Saturday, Sunday, and major holidays\*.

In the event of an emergency evacuation, bicycles left on trains may be claimed at 69<sup>th</sup> Street Terminal.

### On Regional Rail

Two bicycles are permitted on each car in passenger service. Bicycles must be stored in areas designated as priority seating for persons with disabilities, which includes individuals with wheelchairs and senior citizens. When alighting, please wait until other passengers have exited the train.

If a designated area is occupied by a priority seating passenger – or if a priority seating passenger boards after a bicycle is already onboard – then bicyclists will be directed to an unoccupied designated area or asked to leave the train and accept a “continuation of trip” voucher to finish the trip on another vehicle.

Bicycles are allowed:

- ◇ On weekday trains except: morning inbound trains arriving at any Center City station\*\* between 6:00 am and 9:30 am; and, afternoon outbound trains departing from any Center City station between 4:00 pm and 6:30 pm.
- ◇ On all trains on Saturday, Sunday, and major holidays\*.

In the event of an emergency evacuation, bicycles left on trains may be claimed at Suburban Station.

Bicyclists interested in group travel on Regional Rail should contact Rail Transportation at 215-580-8403, at least five days in advance of the date they wish to coordinate the activity.

\* Major Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas

\*\* Center City stations include: University City, 30th Street, Suburban, Market East, and Temple University

