



## **SEPTA CCT Accessible Services Visitor Information**

Thank you for contacting the Southeastern Pennsylvania Transportation Authority (SEPTA) regarding accessible transportation services.

In accordance with the Americans with Disabilities Act (ADA), all of our regular bus routes are 100 percent accessible to and usable by individuals with disabilities.

We also provide complementary ADA paratransit service to registered customers, with disabilities, who are unable to use accessible public transit service for some or all of their mobility needs. Our paratransit service – CCT Connect -- is curb-to-curb or door-to-door and offered on a first-come, first-served basis by advance reservation. It is available to pre-registered visitors and to their companions, for trips between any two points within the SEPTA service area. Transportation is also provided to/from other transit providers such as Amtrak's 30<sup>th</sup> Street Station and the Philadelphia International Airport.

Visitors may qualify for 21 days of service within a 365-day period on SEPTA CCT Connect by completing the enclosed visitor registration form and sending it along with:

- a copy of their ADA paratransit eligibility card from the city in which they are registered, or
- a copy of their proof of residency to confirm that they live outside our five (5) county SEPTA service area – Philadelphia, Bucks, Chester, Delaware and Montgomery Counties), **AND** a letter from a physician or social service agency explaining why their disability prevents them from using accessible buses.

Visitors moving to Southeastern Pennsylvania or planning to stay in the area should request an ADA transit application since visitor riding privileges expire after 21 days of use and cannot be renewed. Please mail or fax your registration form, and a copy of your ADA transit eligibility card, or proof of residency and supporting letter to:

SEPTA CCT Connect  
1234 Market Street, 4<sup>th</sup> Floor  
Philadelphia, PA 19107-3780  
[CCTVisitorApplication@Septa.org](mailto:CCTVisitorApplication@Septa.org) (Email)  
(215) 580-7132 (FAX)

A SEPTA representative will contact you by phone or by mail to provide you with your SEPTA CCT Connect identification number and program information.

Thank you for contacting SEPTA.

If you need additional information or have a question concerning CCT Connect paratransit service, please call us at 215-580-7145. If you would like information about our accessible bus routes and train stations, fixed route timetables, etc., you may call 215-580-7800.