

SEPTA is working to support the region during the COVID-19 pandemic. As restrictions change and more information becomes available, SEPTA's plans continue to evolve to accommodate our customers. This table shows the three Pennsylvania reopening phases, and what kinds of SEPTA services and policies riders can expect during each phase. Information on red phase procedures are included to account for the possibility of a future COVID-19 resurgence. More information will be provided as it becomes available.

	<b>LIFELINE Red Phase</b> (In the event of a return to the red phase)	<b>STABILIZE Yellow Phase</b>	<b>ADAPT Green Phase</b>	<b>LOOKING BEYOND COVID-19 →</b>
 <b>What does this phase mean for PA?</b>	<p>"The red phase has the sole purpose of minimizing the spread of COVID-19 through strict social distancing, non-life sustaining business, school closures, and building safety protocols. Stay at home order in effect."</p>	<p>"As regions or counties move into the yellow phase, some restrictions on work and social interaction will ease while others, such as closures of schools, gyms, and other indoor recreation centers, hair and nail salons, as well as limitations around large gatherings, remain in place. Telework must continue where feasible."</p>	<p>"The green phase eases most restrictions by lifting the stay at home and business closure orders to allow the economy to strategically reopen while continuing to prioritize public health. Telework strongly encouraged."</p>	
 <b>What service will SEPTA provide?</b>	<p>Reduced schedules may be enacted in the case of severe staff shortages. Lifeline Service and Saturday Service are reduced schedules that prioritize access to healthcare facilities, grocery stores, and other essential locations.</p>	<ul style="list-style-type: none"> <li>Regular schedule for transit</li> <li>Lifeline service is planned to transition to an enhanced Saturday schedule on Regional Rail on 6/28. SEPTA is prepared to adjust service based on demand and the lifting of travel restrictions. In general, schedules may be modified to meet ridership demand and to allow for social distancing.</li> </ul>	<ul style="list-style-type: none"> <li>Regular schedule for transit</li> <li>Modified schedule on Regional Rail will continue, depending on ridership demand. In general, schedules may be modified to meet ridership demand and to allow for social distancing.</li> </ul>	<p>As always, SEPTA responds to the region's evolving mobility needs. We will work with our customers and stakeholders to evaluate service frequency and continuing to advance concepts in the <a href="#">Comprehensive Bus Network Redesign Project</a>.</p>
 <b>What is SEPTA doing to facilitate social distancing?</b>	<ul style="list-style-type: none"> <li>Operator protective shields installed</li> <li>Essential trips only permitted</li> <li>Riders are encouraged to wear face coverings</li> <li>Vehicle passenger limits</li> <li>Vehicle and station social distancing decals</li> <li>Enhanced vehicle and station cleaning</li> </ul>	<ul style="list-style-type: none"> <li>Encourage employers to stagger work times</li> <li>Riders are required to wear face coverings</li> <li>Vehicle passenger limits will be adjusted in accordance with current state and federal guidance</li> <li>Vehicle and station social distancing decals</li> <li>Enhanced vehicle and station cleaning</li> </ul>	<ul style="list-style-type: none"> <li>Encourage employers to stagger their work times</li> <li>Riders are required to wear face coverings until further guidance is provided.</li> <li>Vehicle and station social distancing decals</li> <li>Enhanced vehicle and station cleaning</li> </ul>	<p>SEPTA will evaluate how vehicle design, station design, crowding standards, and policies should change in the long term.</p>
 <b>Fare Collection</b>	<p>Fare collection may be suspended to protect the health of customers and employees.</p>	<p>Normal transit fare collection; tickets or passes required on Regional Rail (onboard cash payment not accepted).</p>	<p>Normal transit fare collection; tickets or passes required on Regional Rail.</p>	<p>Normal transit fare collection; tickets or passes required on Regional Rail.</p>
 <b>Cleaning</b>	<p><b>Enhanced cleaning program</b></p> <ul style="list-style-type: none"> <li>Sanitizing every vehicle at least twice a day</li> <li>Deploying trained crews to sanitize high-touch surfaces on trains, buses, trolleys and facilities</li> <li>Reallocating resources to work around the clock cleaning, disinfecting and overnight power washing our open stations</li> <li>Closing stations and concourse areas to focus our cleaning teams on keeping priority stations clean and sanitized</li> <li>Coordinating with industry peers and experts to test and evaluate emerging sanitizing technology</li> </ul>			

SEPTA is committed to all of these efforts to ensure the safety of our customers and employees. The latest information on all of our efforts related to COVID-19 can be found at [www.septa.org/covid-19/](http://www.septa.org/covid-19/).